

## V4B Commission Disclosure

The FCA expects any intermediary to disclose to the customer that a commission may be payable by the owner or creditor to the intermediary, and, if the customer asks, the amount of that commission.

The FCA has made it clear that "commission" means any financial consideration.

In-line with current legislation, If you would like V4B Ltd to disclose any potential commission please make your request to our head office address on our contact page or by email to [website@v4b.co.uk](mailto:website@v4b.co.uk) or by telephone: 0800 0966 488

### **About V4B Ltd Services**

#### **1. Who's Products Do We Offer?**

V4B Ltd offer products and services from a range of Leasing Companies, UK Vehicle Dealerships and Product Providers with whom we have commercial agreements in place. We are a Commission Based Organisation which means that we receive payments for business introductions.

We will receive financial remuneration which may be variable or pre-set dependent on the product and the volume that we place with that organisation. The amounts that we receive may vary.

#### **2. Which service will we provide for you?**

You will not receive advice or a recommendation from us. We have provided you with product information enabling you to make your choice about how to proceed.

#### **3. Who Regulates Us?**

V4B Ltd, EllKat House Coed Aben Road Wrexham Industrial Estate Wrexham LL13 9UH is authorised and regulated by the Financial Conduct Authority (FCA) reg no 669956.

#### **4. What to do if you have a complaint**

If you wish to make a complaint please contact V4B Ltd in writing at our registered office address; EllKat House Coed Aben Road Wrexham Industrial Estate Wrexham LL13 9UH and we will be happy to respond. Alternatively; you can contact us by e-mail on; [website@v4b.co.uk](mailto:website@v4b.co.uk) or call us on; 0800 0966 488.

If you cannot settle things to your satisfaction with us directly you may be entitled to refer your complaint on to the Financial Services Ombudsman Service.